

## CUSTOMER COMMUNICATION

June 6, 2022

### Re: Discontinuation of Applied Biosystems™ QuantStudio™ 3D Digital PCR

Dear Valued Customer

We would like to inform you in advance about the upcoming discontinuation of QuantStudio™ 3D Digital PCR System on **31 March 2023**. We have decided to discontinue sales of this product because of the introduction of the Applied Biosystems™ QuantStudio™ Absolute Q™ Digital PCR system.

We know that Service and Support of our products are very important to our customers. Thermo Fisher Scientific intends to continue to offer our standard comprehensive instrument service plans, as well as the current consumables for the QuantStudio™ 3D after sales discontinuation until **31 March 2024**. Thereafter, we intend to make commercially reasonable efforts to provide instrument service and support that is subject to availability of parts in our inventory and may be offered on a time and material basis.

For more information on our QuantStudio™ Absolute Q™ Digital PCR system, please visit [www.thermofisher.com/absoluteq](http://www.thermofisher.com/absoluteq) or speak with your Thermo Fisher Scientific sales representative for more information who would be delighted to assist your further.

Thank you for your continued support and confidence in Thermo Fisher Scientific products. If you have any questions or concerns, please do not hesitate to contact us.

Sincerely

*Christie Fekete*

Christie Fekete  
Senior Product Manager, dPCR Instruments  
Life Sciences Solutions  
Thermo Fisher Scientific